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## **National Communications Authority**

### *Rejoinder*

## **Misleading Consumer Privacy Breach Claims**

**Accra, 19<sup>th</sup> June, 2020:** The attention of the National Communications Authority (NCA) has been drawn to some misleading media reportage regarding breach of privacy of consumer information.

The NCA would like to clarify that in March, 2020, we requested passive mobile positioning data logs from Mobile Network Operators (MNOs) for undertaking historical and current analysis of persons potentially infected with COVID-19 for **contact tracing purposes** in accordance with the Establishment of Emergency Communications Systems Instrument, 2020 (E.I. 63). The Instrument required network operators or service providers to cooperate with the NCA Common Platform to provide information to State agencies in the case of an emergency including a public health emergency.

All MNOs i.e. AirtelTigo, Glo, MTN and Vodafone, complied with the request for information which was subsequently processed and forwarded to the Ghana Health Service for contact tracing purposes. There was no objection by any Party in respect of COVID-19 contact tracing data request until an application for injunction order was filed.

The NCA would like to assure consumers and the general public that there has been no breach of personal data and privacy in the compliance of MNOs to the requirements of law.

### ***Issued by the National Communications Authority:***

*No. 6 Airport City, Accra*

*Tel: (0)30 – 2776621/2771701 or 050-145-1522/3.*

*E-mail: [info@nca.org.gh](mailto:info@nca.org.gh)*

*Date –19<sup>th</sup> June, 2020*

### **About NCA**

*The National Communications Authority, (NCA), was established by an Act of Parliament, Act 524 in December 1996, which has been repealed and replaced by the National Communications Authority Act, 2008 (Act 769). The Authority is the statutory body mandated to license and to regulate electronic communication activities and services in the country.*